

If you received a Gateway 2000 Vivitron monitor as part of your computer system, please read this *Tech Note*.

If you have a 17" (or larger) monitor, you may notice thin, dark lines near the top and bottom of the monitor screen. If you have a 15" monitor, there is only one line. The lines are most obvious on white backgrounds.

These thin, dark lines are "damper" wires inside the CRT (Cathode Ray Tube). They are part of the Vivitron monitor technology and are completely normal.

**Thin, dark lines:** If you have a 17" (or larger) monitor, you see lines near the top and bottom of the screen. If you have a 15" monitor, you see only one line.



17" Vivitron monitor. Your monitor may look slightly different than the one illustrated here.



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