

Technical Bulletin

W E K N O W T H E R O A D [™]

X-C 6000/X-C 6250 Computer Touch Screen

Recently there have been incidences of touch screen displays returned for service with scratches. Analysis of touch screen displays has revealed damage associated with sharp or pointed objects coming in contact with the touch screen. Most of these units require repair or replacement of the display assembly due to heavy wear or scratching of the touch screen surface.

The touch screen surface is very durable and was designed to provide years of reliable service when used properly. Please use only the stylus supplied with the computer to avoid damaging the touch screen. The use of ball point pens, pencils, or other objects on the touch screen may cause damage resulting in a billable repair.

To order a stylus contact your company's help desk for assistance.