Service Note: OMNIBOOK_2100-16



General Information

Service note number: OMNIBOOK_2100-16					
Short description:	Insufficient voltage from F1455A (auto airline adapter) to power OB2100				
Supersedes:	-				

Administrative Information

Service note objective:	Modification recommended				
Recommended action:	On specified failure				
Originating entity:	0264				
Expiration date:	31-mar-2001				
Service type:	Customer installable				
No of labor hours paid by div:	0.000				
Cost of parts:	Not applicable				
Cost of travel:	Not applicable				
Service inventory:	See service note				
Used Parts:	Scrap				

Parts required:

	serial	Ending serial number	Part number	Quantity	Description
OMNIBOOK_2100	-	-	F1445-80003	1	Adapter

Detailed Service Note Content

Service Note Numbers:

OmniBook 2100-16	F1580W-16	F1580WT-16	F1580WV-16	F1580N-16	F1580NT-16
F1581W-16	F1581WT-16	F1581N-16	F1581NT-16	F1583W-16	F1583N-16
F1592W-16	F1592N-16	F1593W-16	F1593N-16	F1597W-16	F1597WT-16
F1597WV-16	F1597N-16	F1597NT-16	F1597NV-16	F1599W-16	F1599WT-16
F1599WV-16	F1599N-16	F1599NT-16	F1599NV-16	F1600W-16	F1600WT-16
F1600WV-16	F1600N-16	F1600NT-16	F1600NV-16	F1729W-16	F1729WT-16
F1729N-16	F1729NT-16				

HP Model Number and Description

HP OmniBook 2100

To Be Performed By: Customer Installable

Situation

The voltage output of the F1455A (auto/airline) adapter is too low for the OB2100, thus preventing the unit from recognizing the adapter if the adapter is plugged in after system boot. The F1455A (F1455-80001) is a cross platform auto/airline adapter and remains functional on all current MCD OmniBook platforms with the exception of the OB2100.

The auto/airline adapter has been modified now to correct the problem with the OB2100. The CPL part number (F1455A) will not change but the service replacement part number has been updated. The new part number is F1455-80003, which replaces the F1455-80001.

The Service Centers can either keep their existing inventory of F1455-80001's, since they work on all other (non-2100) current MCD platforms, or return them to their regional distribution centers.

Solution/Action

The auto airline adapter has been modified to correct the incompatibility with the OB2100. The new service part number is F1455-80003.

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