### Making computers work naturally with Speech Technology: human speech

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# Speech: most natural form of communication

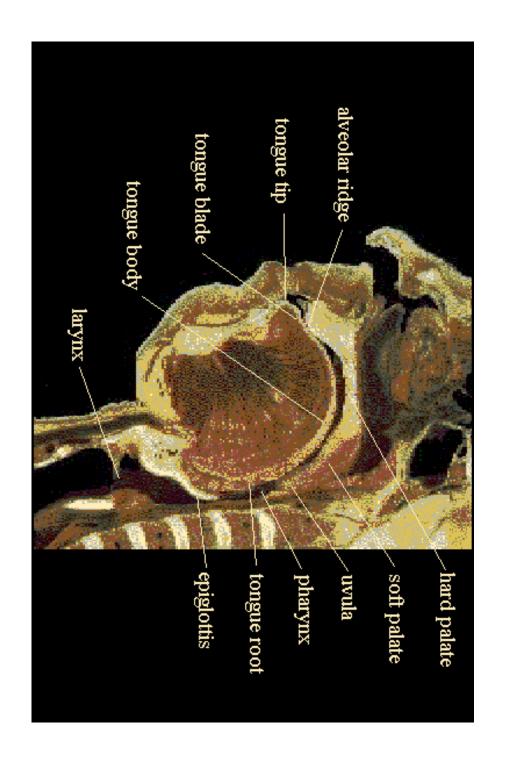
- □ Everyone can talk
- but people have to learn to read and write
- □ We can engage in dialog with people through speech:
- why can't you do that to computers.

But

- □ its not good for everything
- □ for large amounts of information slow and bulky
- □ can't be searched easily
- □ its not digital

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### The vocal tract

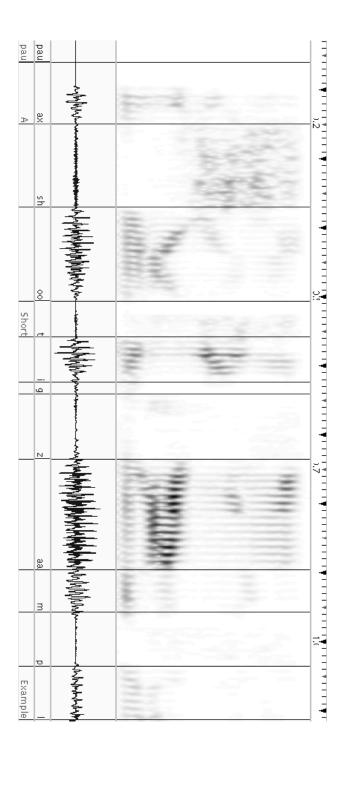


### From meat to voice

- $\square$  From ideas to sound waves:
- voicing from glottal excitation
- changing shape of vocal tract
- obstruents: puting things in the way
- causes various sound waves to be created
- From sound waves to ideas:
- sound waves hit your ear
- flex various hairs in your inner ear
- brain detects various frequencies
- magically decodes them

(Note: this trivializes the understanding part)

### Spectragrams



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#### □ Definition of prosody: □ Definition of phonemes: □ Definition of words: Linguistics: making it more manageable - phrasing, intonation, durations different for languages/speaker - small useful sized objects small inventory of sound units



"smallest unit that when changed (can) change meaning of word."

 $\square$  "bat"  $\rightarrow$  "pat"

 $\square$  "pat"  $\rightarrow$  "pam"

#### But numbers are not definite □ UK English: 44 □ Hindi: 81 □ Japanese: 25 □ US English: 43 Number of phonemes in a language

# But not all variation is phonological

- □ Phonology: linguistic space of sounds:
- may be a collection of actual sounds
- □ Phonetics: "acoustic" space of sounds
- different sound but not linguistically different

flaps in US English

- "water"  $\rightarrow$  / W AO T ER /
- but common pronunciation / W AO DX ER /

# Not all languages are the same

Phonetic variation in one language may be phonological in

- □ Asperated stops (Korean, Hindi) P vs PH
- □ L-R in Japanese not phonological
- $\square$  US English dialects:
- mary, merry, marry
- □ Scottish English vs US English:
- Distinction between: "for" and "four"

- No distinction between "pull" and "pool"

### **Channel Conditions**

Different factors affect voice quality

- □ microphone:
- head mounted, far field, telephone
- $\Box$  channel:
- 16KHz/16bit wide band
- 8KHz/8-12bit telephone
- 4.8KHz CELP, cell phone
- acoustic conditions:
- quiet recording studio vs quiet office
- standing waiting for the bus on a cell phone
- on an aircraft carrier
- $\square$  speaker type:
- regular user
- new user
- child/eldery/stressed
- "value" of information

#### □ Speech recognition: $\square$ Dialog systems: □ Speech synthesis: - making this flow in the expected way – taking digital waveforms and producing text taking text and producing waveforms The key speech technologies

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### Speech Recognition

- ☐ Acoustic parameterization:
- representing speech invariant of environment
- time slicing and spectral processing
- □ Acoustic modeling:
- what are all the ways you say "s"
- HMM modeling
- ☐ Language modeling:
- what are the most likely words to say
- "Carnegie ...", "President ..."

Requires "typical" speech to train from

# Language modeling: listeners expectations

- □ In a talk about speech technology:
- "How to recognize speech with the new display"
- □ In a news item about a Hawaiian beach:
- "How to wreck a nice beach with the nudist play"

### Markov Modeling

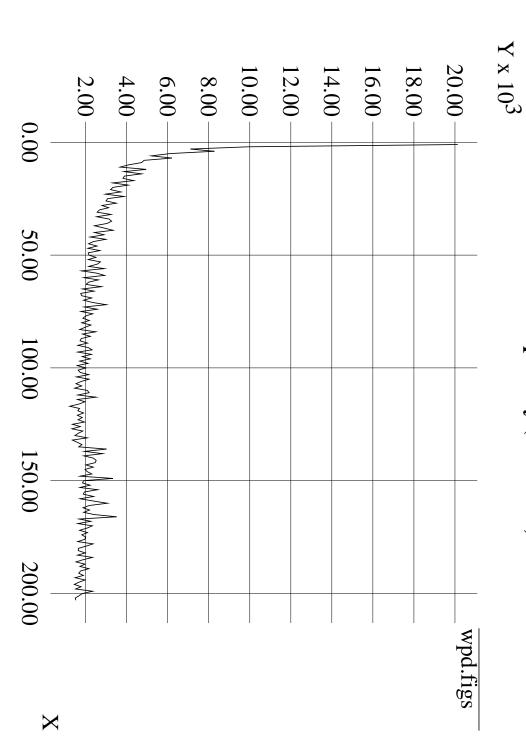
n-gram models: 
$$P(X_{t+1} \mid X_t, X_{t-1}, ... X_{t-n})$$

- □ From data collect all n-gram distributions
- □ Need lots of data
- □ Need to smooth it:
- "green table" never appeared in WSJ1995

## One year of WSJ (1995)

Total of 22.5M word tokens
Total of 508K word types
15K types appear more than 100 times
45% tokens appear only once

### News words per day (WSJ1995)



### Using LM in ASR

□ find word sequence that maximizes

 $P(W \mid O)$ 

□ Using Bayes' Law

 $\frac{P(W)P(O|W)}{P(O)}$ 

□ Combine models:

- Use HMMs to provide  $P(O \mid W)$ 

Use language model to provide P(W)

□ Some grammar factor weight

#### $\square$ Find out what to say: □ Make a waveform by: □ Add prosody: – get pronunciations of words, token etc concatenating small pieces of pre-recorded speech make it not be a boring monotone Speech Synthesis

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### Homographs

Words with same written form but different pronunciation

□ Different part of speech: project

□ Semantic difference: bass, tear

□ Proper names: Nice, Begin, Said

□ Roman Numerals: Chapter II, James II

□ Numbers: years, days, quantifiers, phone numbers

□ Some symbols: 5-3, high/low, usr/local

How common are they?

– Numbers: email 2.57% novels 0.00013%

- POS/hgs: WSJ 7.6%

# Homograph disambiguation (Yarowsky)

Same tokens with different pronunciation

- □ Identify particular class of homographs
- e.g. numbers, roman numerals, "St".

☐ Find instances in large db with context

□ Train decision mechanism to find most distinguished feature

# Homograph disambiguation: example

Roman numerals: as cardinals, ordinals, letter

I Lenin, and not Charles I. Henry V: Part I Act II Scene XI: Mr X is I believe, V

- □ Extract examples with context features
- □ Label examples with correct class:
   king, number, letter
- $\square$  Build decision tree (CART) to predict class

#### Features

pp.cap p.cap n.cap nn.cap rex rex\_names section\_name num\_digits p.num\_digits n.num\_digits class: n(umber) l(etter) c(entury) t(imes)

:

```
((p.lisp_tok_rex_names is 0)
                                                                                                                                                                                                 ((lisp_num_digits is 5)
                                                                                                                                                ((lisp_num_digits is 4)
                                                                                                                                                                       ((number))
                                                                                                 ((nn.lisp_num_digits is 13)
                                                                                                                          ((number))
                                                 ((nn.lisp_num_digits is 2)
((n.cap is 0) ((letter)) ((number)))))))))
                        ((letter))
```

# Homograph disambiguation: example

Example data features:

- surrounding words, capitalization, "king-like", "section-like"

	rect	7% cor	707/750 94.267% correct	07/75	7(		
25.000	1/4	4	1	1	2	0	times
97.619	546     533/546	546	0	533	9	7	card
76.923	40/52	52	0	6	40	3	let
89.865	148   133/148	148	0	15	0	133	ord
percent	correct percent	total	ord let card times total	card	let	ord	class

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## Homograph disambiguation

But it still fails on many obscure (?) cases

□ William B. Gates III.

□ Meet Joe Black II.

 $\Box$  The madness of King George III.

□ He's a nice chap. I met him last year.

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# How many homographs are there?

Very few actually, ...

axes bass Begin bathing bathed bow Celtic close cretan num-num Roman\_numerals windy winds winding windily wound Number num/num St Said sat sewer sun tear us wed wind windier windiest Dr executor jan jean lead live lives Nice No Reading row

Plus many POS homographs

## Unit selection synthesis

- ☐ Select appropriate units of speech from database of natural speech
- $\square$  What are the unit size:
- halfphones, phones, syllables, words
- $\square$  How large should it be:
- design a database with coverage
- How to select them
- what distance functions to use

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## Clustering for Unit Selection

Black and Taylor, Eurospeech '97

Find mean acoustic distance between all units of the same class (e.g. phoneme type)

$$Impurity(C) = \frac{1}{|C|^2} * \sum_{i=1}^{|C|} \sum_{j=1}^{|C|} Adist(C_i, C_j)$$

so mean impurity of sub-clusters less than impurity of C. Recursively find best question which splits C (cf. CART)

Questions used:

phonetic context

pitch and duration context

syl position, stress, accent

position in phrase

find best path through candidates with Viterbi search Runtime synthesis selects appropriate cluster with CART tree and

Acoustic measure: Mel cepstral coefficients

 $F_0$  and power

### Dialog systems

- □ Who's turn is it
- □ What the current topic:
- what does "it" refer to

 $\square$  Is the dialog directed:

– is there a goal, are we getting to it

- $\square$  What is the state:
- was a question asked/answered
- was the phrase relevant

### What are the key uses

- □ Command and control
- □ Spoken dialog systems:
- (telephone-based) information services
- □ Information retrieval from audio:
- tell me all CNN broadcasts about WorldCom
- meeting summarization
- □ Speech-to-Speech translation:
- device that will translate
- □ Computer aided education:
   language training
- $\square$  Interactive agents:
- robot characters that talk with you

# Making the computer talk in your voice

http://festvox.org/

- l Tools, documentation, aligners, and scripts
- Build your own voice synthesizer
- US and UK English diphone synthesizer (1-2 days)
- Other languages (1 week to ... much longer)
- Building a voice:
- record appropriate speech in appropriate style
- build unit selection synthesizer
- Different techniques:
- recorded prompts
- general voices limited domains
- ☐ In English or other languages

# Speech Synthesis Components

- $\square$  I want my computer to talk
- Speech Synthesis Engine
- Festival Speech Synthesis Systems
- converts text to speech in English and other languages
- □ I want my computer to talk in my voice
- tools for building new voices
- The FestVox project
- general and domain voices
- $\square$  I want my voice on my PDA/Cell phone now
- Small footprint synthesis
- CMU Flite
- Client based content delivery systems

### Make it sound better

- ☐ General voices
- Say anything
- word concatenation
- phone concatenation
- diphone concatenation
- unit selection synthesis
- Domain voices:
- targeted to a domain
- much higher quality:
- clocks, weather, stocks, simple dialogs

## Make it smaller and faster

- □ General voices
- large requiring big servers
- greater than 1GB memory
- □ Small footprint synthesis:
- small memory, processor requirements
- no compromise on quality

# USI: Universal Speech Interface

http://www.cs.cmu.edu/~usi/

A common, easy-to-learn interface to speech applications

make you speech interface accept anything, or

□ Choice:

- spend a little time to educate you user to a standard
- l Like "Graffitti" for Palm:
- not standard writtingbut easy to learn
- and easy to recognize

□ http://www.speech.cs.cmu.edu/usi

## Communicator: mixed initiative spoken dialog http://www.speech.cs.cmu.edu/Communicator

□ DARPA funded project with multiple site:

- MIT, Colorado, AT&T, Lucent etc
- $\sqsupset$  Telephone based access to flight information :
- call 412 268 1084 (1-877-CMU-PLAN)
- □ Any speaker
- □ Mixed-initiative
- □ Accessing live data on the web

# CSTAR: speech to speech translation

http://www.c-star.org/

Joint effort with 16 other sites worldwide

- □ Speech translation in the tourism information domain
- "'Can you tell me the way to the conference center"
- Kaigi sentaa no hou ga oshiete kudasaimasen ga
- $\square$  Includes:
- English, German, Italian, Korean, Japanese, ...

## DARPA Babylon project

- ☐ Hand held, portable speech-to-speech translation
- $\square$  "One way"
- fixed phrase translation
- answers can be yes, no and pointing
- □ "One+One way"
- fixed phrase translation both ways
- $\square$  Two way:
- constrained but general speech
- Medical triage, Refugee Processing, Force protection

In languages with little cuurernt support:

Pashto, Dari, Farsi and Arabic.

## Meeting summarization

Record a meeting and annotate it with who said what

□ More than one speaker at once

□ People may move, arrive, leave

- □ Voices may get heated
- □ Audio "grep":
- "find bits where Fred complained about Q1 figures"

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# Some difficult speech problems

- □ How do you deal with real speech input
- □ How do you teach the users what they can say
- □ How do you present to the user complex information
- □ How can you make it fast enough
- □ How do you mix speech and graphics

☐ How do you make dialogs work in new domains/languages

## Future speech applications

- □ Singing synthesis:
- would you like to sing along to ...
- $\square$  Interactive agents:
- Personal Digitized Assistants
- information gatherers and presenters
- auto-FAQ by telephone

□ Speech based question and answering:

□ Speech will become default interaction language